

PicklePot – How To Guide (Updated)

Welcome to PicklePot! The app, developed by Pickleball Compete LLC, makes it easy for players to join and track pots while organizers manage gameplay.

1) Getting Started

Open the PicklePot web app in your browser. On the home screen, you'll see options to Create a Pot (for organizers), Join a Pot, View Active Tournaments, and Check Pot Details.

2) Creating a Pot (Organizers)

Organizers can now create pots for a fee. Creating a pot is easy and straightforward:

- Fill in accurate tournament details (Tournament Name, Organizer, Event, Skill Level, Buyins, Date/Time, full Location address).
- Provide a valid Organizer Email so participants can contact you.
- Add your payment receiving details correctly (e.g., Zelle/Cash App/Onsite; Stripe when enabled).
- Click "Create a Pot," pay the fee, and your pot will be active after successful payment. Remembe to save your organizer link/owner code, as this is the only way to edit /manage your Pots.

3) Joining a Pot

Players can join a pot by selecting "Join a Pot," entering basic details, and choosing from Active Tournaments. If payment is required by the organizer, follow the on-screen payment flow.

4) Managing Active Tournaments

Use the filters (name, organizer, and city) to quickly find a tournament. Select a pot to see details before joining.

5) Pot Details

Tap "Show Pot Details" to see players, percentages, and event information.

6) Scores & Results

Organizers manage scores and outcomes. Players should contact organizers directly for questions about match results or schedules.

7) Payments (if enabled)

Payments are securely processed by third-party providers such as Stripe. Receipts are sent to the email provided at checkout, when applicable. Organizers must ensure their payout information is correct.

8) Notifications

Organizers may send updates such as reminders and event details. Messages are managed by the organizer.

9) Support

For help, contact admin@pickleballcompete.com.